

fleetx technologies private limited Terms of Service and Privacy Policy

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8. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of haryana and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

Privacy Policy

Your privacy is important to us. It is **fleetx technologies private limited's** policy to respect your privacy regarding any information we may collect while operating our website. Accordingly, we have developed this privacy policy in order for you to understand how we collect, use, communicate, disclose and otherwise make use of personal information. We have outlined our privacy policy below.

- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- We will collect and use personal information solely for fulfilling those purposes specified by us and for other ancillary purposes, unless we obtain the consent of the individual concerned or as required by law.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by using reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.
- We will only retain personal information for as long as necessary for the fulfilment of those purposes.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained. **fleetx technologies private limited** may change this privacy policy from time to time at **fleetx technologies private limited's** sole discretion.

Permissions required for using our mobile applications:

When the Fleetx app is installed on your phone, a list of permissions appear and are needed for the app to function effectively. There is no option to customize the list. The permissions that Fleetx requires and the data that shall be accessed and its use is as below:

Android permissions:

1. Device & App History

We need your device permission to get information about your device, like OS (operating system) name, OS version, mobile network, hardware model, unique device identifier, preferred language, etc.

Basis these inputs, we intend to optimize your overall app experience, use OS specific capabilities to drive great in-funnel experiences using components of device OS, etc.

2. Location / MAP

This permission enables us to help you in finding the distance of your truck from a particular location. When you use navigate to Search by Location feature in Fleetx app to find the distance of particular location from your truck, then in case you choose starting location as your self location, we auto-detect your location and auto-filled.

3. Phone

The app requires access to make phone calls so that you can make phone calls to your saved driver contacts on app & customer contact centers directly through the app.

4. Contacts

If you allow us to access your contacts, it enables us to provide you a feature, where you can easily send across referral links to your friends to invite them to Fleetx's fleet management software and Fleetx app. This information will be stored on our servers and synced from your phone.

5. Camera & Photo Library

The libraries in the app use these permissions to allow us to give you an option to fetch saved photos on your SD card to register for our services (E-POD & driver documents). The access to your camera is required to enable you to be able to click, review and upload photo/doc.

6. Device ID & Call information

This permission is used to detect your Android ID through which we can uniquely identify users. We use incoming calls data to make your experience better whenever you receive call from driver for assistance.

7. Location Permission permission

Location data: Fleetx: Driver app & Fleetx: Service Engineer app collect this data when the apps are running in the foreground (app open and on-screen) as well as in the background of their mobile device. This data is used to calculate KMs travelled, track realtime location and route taken.